





# **T Wallet Web Application**

# **USER MANUAL**

Created by Support & Deployment Team (T-Wallet)

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# Introduction:







T Wallet is the official digital wallet of Telangana State. It serves through Online (Desktop, laptop), Smart Phone, Feature Phone and even No phone. Citizens with feature phone or no Phone can use Mee Seva centers to open T Wallet, Load money into wallet and make payments. Smart phone users can use T Wallet App for Android or iOS. Desktop and laptop users can use T Wallet Web Application provided they have Feature Phone or Smart Phone.

T Wallet uses two factor authentication for registration using web application. It uses Aadhaar and OTP to Aadhaar linked phone number.

This document communicates features of the T Wallet Web Application.

## Registration

In order to use T Wallet, user has to first register with it. If the registration is successful, T Wallet a/c is created for the user. There is no charge to the citizen for registration.







URL for the web application is <u>https://twallet.telangana.gov.in</u>. Through web application, Registration can be done using Aadhaar OTP (Aadhaar and OTP to mobile registered with Aadhaar). The following is the Login cum Registration screen. It is known as "Login Screen".

The Official Digital Wallet of Hon's	iandrashekar Rac Ie Chief Minister ment of Telangana ITE & C Department	gana Sri K. Taraka Rama Rao Honble Minister for IT, Industries MA & UD, NRI Affairs
Home About Policies	TRAINING USER ENVIRONMENT CONTACT US D	ASHBOARD DEPARTMENTS MERCHANTS DIGITHO
	T Wallet - Anytime Anywh	ere digital payment option for Everyone
Towards Digitally Empowered State	<ul> <li>T Wallet is the official digital wallet of Telangana S Hon'ble Minister of IT Shri. K. T. Rama Rao on June</li> <li>T Wallet is available as a Any Time Any Where digital for the second seco</li></ul>	e 01, 2017.

⇒ Initiate T Wallet Registration process by clicking on "Registration" button. User is redirected to the Aadhaar + OTP based registration page as shown below.







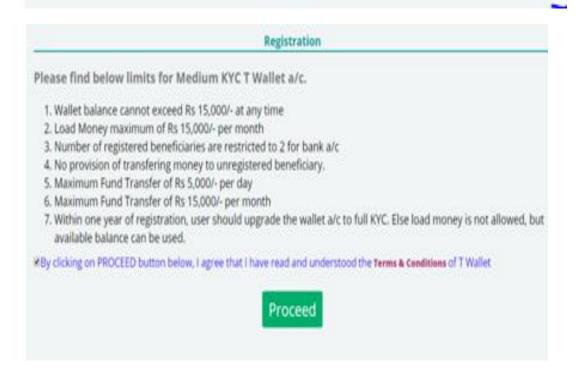
#### Registration

Please find below limits for Medium KYC T Wallet a/c.

- 1. Wallet balance cannot exceed Rs 15,000/- at any time
- 2. Load Money maximum of Rs 15,000/- per month
- 3. Number of registered beneficiaries are restricted to 2 for bank a/c
- 4. No provision of transfering money to unregistered beneficiary.
- 5. Maximum Fund Transfer of Rs 5,000/- per day
- 6. Maximum Fund Transfer of Rs 15,000/- per month
- Within one year of registration, user should upgrade the wallet a/c to full KYC. Else load money is not allowed, but available balance can be used.

EBy clicking on PROCEED button below, Lagree that I have read and understood the Terms & Conditions of T Wallet







 $\Rightarrow$  While clicked on Proceed Button, it will redirect to the Aadhaar Registration page.

Ð	Telangana State Techni AUA/IQUA e-KYC with OTP	ology Services	Limited		
	R	RN Number: 2	0180103125605		
	Enter Aadhaar Number	000	1000	1003	
		Services Limited to UICAL ALACICUA submitted to CIDI L the holder of J Services Limited to confirmed that the	o obtain my Aadhaar Number has informed that my biomeb Conly for the purpose of e-KY Aadhaar Number hersky give o share my e-KYC Data with T e data shall not be shared furt	my consent to Telangana State 1 and Biometrics. OTP for e-KYC fics will not be stored / shared ar C with OTP my consent to Telangana State 1 wallet for T Wallet Services. The her with any other entity or age	with OTP with ad will be Rechnology e entities have
		CTP via SM	S 🔲 OTP via E-MAIL		

⇔ enter the Aadhaar Number which is linked to your mobile number/email id the OTP has been sent to the registered mobile/email id

6-KYC with OTP	ology Strates Lineard	
Enter Aufthair Humber	UIDAL AUA-YOJA has informed that my biome submitted to CIDR only for the purpose of e-K R L the holder of Auditase Number hereity giv	er and Bismetrics/OTP for e-KYC with OTP with trics with not be stored / shared and will be VC with OTP
	Conformed that the data shall not be shared fue COTP via SMS R OTP via E-MAE Request OTP Cancel	ther with any other entity or agency.







- $\Rightarrow$  OTP is sent to the Mobile number which is registered with the entered AADHAAR number.
- ⇒ "Validate Aadhaar OTP" screen is displayed as shown below.
- $\Rightarrow$  Enter OTP received to the mobile number and click on "Submit" button.

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02251333390332		cs will not be stored / shared and will be
	only for the purpose of e-KYC	with OTP ny consent to Telangana State Technology
		vallet for TWallet Services. The entities have
		er with any other entity or agency.
Please arear received	QT#	
Perform E	KYC Cancel	
and the second second	Levid OTP	

⇒ If OTP sent to the mobile and entered OTP matches, EKYC Authentication is successful

e-KYC with OTP			
	EKYC Auth	entication Success	
R	RN Number: 20	180103141454	
Enter Aadhaar Number	 5024	0497	3355
	Services Limited to UIDAL AUA/KUA h submitted to CIDR IF L the holder of A Services Limited to	obtain my Aadhaar Number a us informed that my biometri- only for the surpose of e-KYC adhaar Number hereby give n share my e-KYC Data with Te data shall not be shared furth	ny consent to Telangana State Technology nd Biometrics: OTP for e-KYC with OTP will cs will not be stored / shared and will be with OTP ry consent to Telangana State Technology vallet for T Wallot Services. The entities hav ar with any other entity or agency.



⇒ Enter your Mobile number which needs to be registered

	Registration	
*Mobile Number :		Send OTP

⇒ OTP will sent on the entered number, enter the OTP received and click on verify button

	Registration	
*Mobile Number :	8801283833	Send OTP
	Verify Your Mobile OTP	
	Please check your Mobile and enter OTP	
	ReSend Verify	

⇒ Entered PAN number and click on verify button once mobile number gets verified

		Registration		
*Mobile Number		8801283833	Send OTP	
*Pan Card	-		Verify	







#### $\Rightarrow$ PAN card gets verified below details gets verified which is registered with the PAN

*Mobile Number :	8801283853		1400
*Pan Card :	DENTF2236E	ĺ.	1000 C
	User Information		
*Over Name :	Palesani Ashok		
*Password :			
*Confirm Password			
*Aadhaar Number	432695050126		
Care Of .	S/O.P Eswaralah		
Date Of Birth(dd-MM-yyyy)	12-06-1995		
+Gender	Male	•	
Emial (			
Door Number (	2-210		
Street	Maddalaha Enter Door Number		
Area			
Locality	Peddathippa Samudram		
Village/City:	Maddalahgaripalle		
*District	Chiltipor		

Annullistersty 2	and Artestan Blackholm	
*District	Outloor	
*State :	Andhra Pradesh	
*Pin Code :	517391	
User Bank Acco	ant (OR) Other T Wallet Account	t Information
*Account Name :		
*Bank Name :	Select your Bank	.*
ink Account Number	Bank Account Number	
Confirm Bank Account Number :	Confirm Bank Account Number	
*IFSC Code (	IFSC Code	
1	hereby declare that the above provided by me is true to the b knowledge and belief.	est of my

.







⇒ After filling the details click on Register button

	Registration	
*Mobile Number :	6601283833	Serie U.B.
*Pan Card :	0939922368	seens.
	User Information	
*User Name :	Palasani Ashok	
*Password (		
*Confirm Password		
*Aadhaar Number	432695098126	
Care Of	S/O.P.Eswaralah	
*Date Of Birthedd-MM-yyyyt	12-06-1995	
*Gender	Male	
Email.		
	5,000	

 $\Rightarrow$  While clicking on register button your wallet will be registered with Medium KYC.

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← → C ① ht HOME	tps://twallet.tel	angana.gov.in/User	RegistrationPage.as		VIRONMENT	CONTACT US	DASHBO		EPARTMENTS	MERCHANTS	DIGITH	☆ >N	
HUME	ABOUT	POLICIES		*Stat *Pin Cod	e : Andhr le : 51739	a Pradesh			IEPAKTWEINTS	MERCHAINIS	Didirini		
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			*Ac	count Nam	ie : hemai	nth							
			*T Wallet Mo	bile Numbe	er : 98598	55888							
					provided	leclare that the a by me is true to e and belief. ster C							
								Co-E	By By	ANALYS			
Co-Branded b	by Transaction A	nalysts (INDIA) Pvt. I	td.								Help &		
Search the			C) (		ê 🌖						^ 띧 🕼		:47  -2018



# →Need Help?

1. Click on NEED HELP link it will redirect to the HELP AND FAQ's so that the user will get some knowledge about what is the T Wallet and what kind of functionalities are available.

OME       ABOUT       POLICIES       TRAINING       USER ENVIRONMENT       CONTACT US       DASHBOARD       DEPARTMENTS       MERCHANTS       DIGITHON         T Wallet - Anytime Anywhere digital payment option for Everyone         Key Features         performance.        SIGN IN         • Govt. payments such as Aasara Pensions, MNREGA payments will be pushed to eligible respective citizen's T Wallet.       Enter Password         Towards Digitally       Read More           Read More       Forgot Password ?       Need Help ?         Activate Your Login ?	Official Digital Wallet o Telangana State	f Hon'bl	andrashekar Rar le Chief Minister nent of Telangana		ent of Tel:		Hon'ble M	ka Rama Rao linister for IT, & UD, NRI Affairs		
Towards Digitally       Key Features       SIGN IN         Performance.       • Govt. payments such as Aasara Pensions, MNREGA payments will be pushed to eligible respective citizen's T Wallet.       • Enter Password         Enter BELOW CAPTCHA       • Cogin       Register         Cogin       Register         Forgot Password ?       Need Help ?	ome about i	POLICIES -	TRAINING	USER ENVIRONMENT	CONTACT US	DASHBOARD	DEPARTM	ENTS MERC	HANTS	DIGITHON
Empowered State Forgot Password? Need Help?	PIGITAL	- Care	perforn • Govt. p	nance. ayments such as Aasa			will be	Enter Mot Enter Pass ENTER BELOW	Dile Number sword / CAPTCHA	C
						R	ead More			

⇒ Just click on the panel which is available in left side of page the details will available related to each functionality.

	T WALLET				
	Help and FAQ				
Registration	Registration				
Upgrade Wallet	How do I create an account in T Wallet?	$\sim$			
Load Money	Is there any fee for using T Wallet account?				
Bill Payments					
Send or Recieve Money	What are the different types of T Wallet accounts and how to open	$\sim$			
IMPS	these accounts?				
TPIN Funtionality	How long I can hold the Non KYC wallet a/c (Low KYC a/c or				
Transaction Related In	Medium KYC a/c)?	~			
Favourites	What is cooling period?	~			
Password	which booling period.	-			
Email	Upgrade Wallet:				
Mobile Recharge	How do I upgrade my wallet?	$\sim$			
Bus Ticket					
Privacy and Setting	Load Money:				







### Login -

After creating the T Wallet a/c through registration, user needs to login every time before using the T Wallet services such as Load money, Fund transfer, Bill payment, etc.

In order to login, enter Mobile Number and Password in the "Login Screen" as shown below.



⇒ After Successful login, "Home Page" is displayed as shown below.



⇒ Language selection is available in this screen. There are three options for language – English, Telugu and Urdu. Default language is English.

he Officia	Wallet I Digital Wallet of ngana State	Sri K. Chandre Honble Chie Government of	ef Minister	overnment of ITE & C Depa			Sri K. Taraka Hon'ble Minis Idustries MA & L	ster for IT,	高
HOME	LOAD MONEY	SERVICES	MINI STATEMENT	UPGRADE WALLET	INVITE FRIENDS	<b>▲</b> 0	PROFILE	LOGOUT	
		_	Т	Wallet Balance :	Rs. 250.00				
		Selec	t Language / భాషను ఎంగ	زبان منتخب کریں / 50ھُک		English	Y		
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		T	Jser Mobile Number	8130	0639655				
			Email Id	akansha.the.ch	armer@gmail.com	1/		$\mathbf{i}$	
			Email Id Account Number		armer@gmail.com 900426862	(			
				999999	U				
			Account Number	999999 VIJB0	900426862		2		
			Account Number IFSC Code	999999 VIJB( 88	900426862 0001331		Nishu		
			Account Number IFSC Code MMID	999999 VIJB( 88	900426862 0001331 19501	Av	ailable Baland	) ce	
			Account Number IFSC Code MMID KYC Status	999999 VIJB( 88	900426862 0001331 19501	Av		ce	
			Account Number IFSC Code MMID KYC Status Aadhaar Number	999999 VIJB 88 Low Ky	900426862 0001331 19501	Ava	ailable Baland	ce	

⇒ In Telugu and Urdu "Home page" looks as shown below.







	Select Language / భాషను ఎందుకోంది	/allet බී : Rs. 3.14	1700100		
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	ಇನುಂಬಲ್ ಇ	kunapareddyindupriya@gmail.com	- / /		
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# Activate Your Login?

This feature is useful for the following:







- a. Citizens who have registered with T Wallet at Mee Seva centers and would like to have login credentials. However, citizen should have feature phone or smart phone.
- b. Mee Seva Franchisee Owners or Ration shop dealers who are registered in bulk from the background based on the official communication from the respective departments. However, franchisee owner and ration shop dealer should have feature phone or smart phone.
- c. Private merchants are registered at Mee Seva centers. Once these merchants are authorized by Transaction Analysts, merchant ID is communicated. At this point, merchant needs to use this feature to set password using merchant ID as login ID.

⇒ Enter mobile number and click on "Activate Your Login?" link on the "Login Page" as shown below.



⇒ OTP is sent to the mobile number entered for mobile verification and "Enter OTP" screen is displayed.

ACTION BACTION BACTION				THE REAL PROPERTY OF THE REAL			Wal	lei	
The Official Telang	Wallet Digital Wallet o gana State	f Honble	mdeshekar Rao e Chief Minister hent of Telangana	Government of ITE & C Depa			Eaka Rama Rao Minister for IT, AA & UD, NRI Affairs		
HOME	ABOUT	POLICIES	TRAINING MATERIA	AL USER ENVIRONMENT	CONTACT US	DASHBOARD	DEPARTMENT L	DGIN	
	and a second	Enter OTP							
	01	ie Time Passw	ord(OTP) has been ser	nt to your registered Mobile, Ple	ase enter 6 digit OTP	here to reset your	password.		
	Enter O	ΓP							
				Resend OTP					
				Verify					
-						Co-Branded By	AN	ANSACTIO	)N
Co-Branded by	Transaction Analys	its (INDIA) Pvt. Li	d.						Help & FAQ's

- ⇒ Enter OTP received and click on "Verify" button.
- ➡ If OTP entered matches with the OTP sent, "Forgot Password" screen is displayed as shown below to facilitate the citizen to set his / her own password.

The Official Telan	<b>Wallet</b> Digital Wallet	Sri K. Ch	andræshekar Rao ke Chief Minister nent of Telangana	overnment of ITE & C Depa		Hon'ble	raka Rama Rao Minister for IT, MA & UD, NRI Affairs	
HOME	ABOUT	POLICIES	TRAINING MATERIAL	USER ENVIRONMENT	CONTACT US	DASHBOARD	DEPARTMENT LOG	IN
	4	Login						
				Forgot Pas	ssword			
	Enter	New Password						
	Confir	rm Password						
				UPDATE				
						Co-Branded By		ISACTION LYSTS
Co-Branded by	Transaction Ana	ilysts (INDIA) Pvt. I	td.					Help & FAQ's







- Enter password with minimum length of 6 characters. It should include at least 1 special character, 1 numeric character. Re-enter your password for confirmation and then click on "Update" button.
- ➡ Following "Success" message is displayed if password entered twice matches and also conforms to the rules mentioned above.

The Official	Wallet Digital Wallet o ana State		indires-fuckar Rec chief Minister sot of Telangana	Government of ITE & C Depa			araka Banna Rao ke Minister for IT, MA 5 UD, NB Affairs	
HOME								
				Forgot Par Success! Your password has be Please login with you password. OK	en reset.			
						Co-Brande By		ANSACTION ALYSTS
Co-Branded by	Transaction Analys	ts (INDIA) PVL LI	d.					Help & FAQ's

⇒ Click on "OK" button. Redirected to "Login" page.

## **Forgot Password**

- ⇒ If the user is already registered but forgot the password, it is possible to reset password using "Forgot Password?" link in the "Login Page".
- ⇒ Enter your mobile number and click on "Forgot Password?" link.
- ⇒ OTP is sent to the registered mobile number and "Mobile Verification Page" is displayed as shown below.
- ⇒ Enter OTP and click on "Verify" button.

Had CTION AND AND AND AND AND AND AND AND AND AN	ON ASSER						. 70	aller
The Official Telan	<b>Wallet</b> Digital Walle gana State	Sri K. Ch	indirectionshipser Reco to Chief Miejster Rent of Telangama	overnment of ITE & C Depa			ALLA RAMA RAO Minister for IT, A & UD, MRI Affairs	
HOME	Street M	Enter OTP		OJER ENVIRONMENT	CONTACTOS	UNSINGALO	DEPARTMENTE	
			rord(OTP) has been sent to	your registered Mobile, Plea	ise enter 6 digit OTP	here to reset your	password.	
	Enter	OTP						
				Resend OTP				
				Verify				
						Co-Branded By	TRA ANA	NSACTION
Co-Branded by	Transaction An	alysts (INDIA) Pvt. L	d.					Help & FAQ's

⇒ If entered OTP matches with sent OTP, "Forgot Password Page" is displayed as shown below.

The Official Telan	Wallet Digital Wallet gana State	Sri K. Ch of Honbi	andtastheker Raco Is Chief Minister nent of Telangana	overnment of		Honble	raka Rama Rao Minister for IT, AA A UD. NRI Affairs	
HOME	ABOUT	POLICIES	TRAINING MATERIAL	USER ENVIRONMENT	CONTACT US	DASHBOARD	DEPARTMENT LO	GIN
		Login		Forgot Pas	sword			
	Enter	New Password						
	Confir	m Password						
	in <mark>en en e</mark>			UPDATE				_
		lysts (INDIA) Pvt. L				Co-Branded By		NSACTION LYSTS Help & FAQ'S

➡ Enter password with minimum of 6 characters length and must contain 1 special character and 1 numeric character.







- ⇒ Re-enter password and click on "Update" button.
- ⇒ Success message with alert is displayed as shown below.

		Grand animalay bars	overnment of ITE & C Depa			Anis (Ramas Ran Mainter for IT, K. S. UD, NRU ATTAIns	
HOME	ABOUT POLICIES	TRAINING MATERIAL	USER ENVIRONMENT	CONTACT US	DASHBOARD	DEPARTMENT L	DGIN.
	ft: Logn		Forgot Pas	ssword			
	Enter New Password						
Co-Branded by	Confirm Password	. Ltd.	Success! Success! Your password has bee Dease login with you password.		Co-Branded By	TRA AN/	INSACTION ALYSTS Help & FAQ's

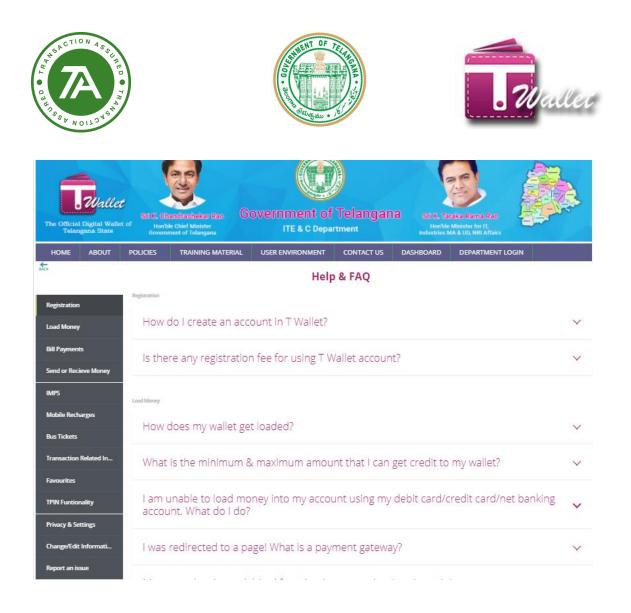
- ⇒ Click on "OK" button. "Login Page" is displayed to login with new password.
- ⇒ Enter registered mobile number, newly created password along with the CAPTCHA (CASE SENSITIVE) which is useful for safe and secure login purpose.

# Help & FAQ

- Any help required on T Wallet can be found in the form of Questions and Answers. The following are different ways to access help.
- ⇒ "Need help?" link available on the "Login Page" as shown below.
- ⇒ "Help & FAQ's" link on bottom right hand corner of "Login Page" as shown below.



- ⇒ Click on any one as explained above, the following screen is displayed.
- ⇒ On the left side panel, click on the relevant topic.
- ⇒ Relevant questions and answers for each question is displayed.



## Load Money / Top-up

After the registration with T Wallet, money needs to be loaded into the wallet a/c so that payments can be made through wallet a/c and it can also be used, if required, to transfer money to any bank a/c or other T Wallet a/c.

One can load money using the following different methods.

		Paym	ent Gatew	/ay	Online	e Banking
	Cash	Debit Card	Credit Card	Net Banking	IMPS	NEFT
Available at	Mee Seva Centre	Mobile App (or) Web App			Bank portal	Bank portal
Charges	No charges	Refer to POLICIES $\rightarrow$ T Wallet Charges menu in the "Login Page".			Check with Bank	Check with Bank







⇒ Click on "Load Money "menu" in the "Home Page". "Load Money" page is displayed as shown below.

The Official	Wallet Digital Wallet of ana State	Stil K, Chandra Honble Chief Government of	f Minister	vernment of		a Sri K. Taraka Horble Minis Industries MA & L	ter for IT,	
HOME	LOAD MONEY	SERVICES	MINI STATEMENT	UPGRADE WALLET	INVITE FRIENDS		LOGOUT	
			T V	Vallet Balance :	Rs. 250.00			
	Load Mon	ey						
		Payment Gatewa	ıy*	(OR)		n your Bank acco FT using the be		
		ADD TC	) WALLET		Option 1: IMPS (Im Mobile Number: 813			
	Note: M	linimum transactio	n limit Rs 10/-		MMID : 8819501 Note: For immediate	transfer, please use		
	Paymer Cards o		s are applicable for Credi	t.	Mobile number and I	MMID only		
	No of Av	vailable Day Loading	g Limits : <mark>2</mark>		Option 2: NEFT (Ap Wallet account numb	prox 2 hrs] per: 999999900426862		
	Available	e Day Loading Amo	unt : 3000		IFSC Code: VIJB0001 Bank Name : VIJAYA BA	331		
	Available	e Month Loading An	nount : 3000					
	Available	e Year Loading Amo	ount 36000					

- ⇒ Enter amount to be loaded and click on "ADD TO WALLET" button.
- ⇒ Click on "Yes, Do it" button in the confirmation screen displayed as shown below.

	The formation of the formation of the top with the top wi
HOME LOAD MONEY SERVICES MINI STATEMENT INVITE FRIE	NDS 4 <sup>10</sup> PROFILE LOGOUT
Load Money Using Payment Gateway* (OR 10 ADD TO WALLET Payment Gateway Charges are applicable Are 1	
Co-Branded by Transaction Analysts (INDIA) Pvt. Ltd.	Help & FAQ's

- ⇒ **CCAVENUE PAYMENT PAGE** is displayed as shown below.
- ⇒ Select mode of load money (Debit card / Credit card / Net Banking) and provide relevant details.







- ⇒ After successful return from **PAYMENT PAGE**, the requested amount is loaded in to your wallet.
- $\Rightarrow$  SMS is sent to the registered mobile regarding the load money transaction.

HSACTION ASSUR		
	1	
PAHENT SECUR		
ENTSEC		
Total Amount: Rs. 10.10		Transaction ID: 852527610426862
Transaction Amount: Rs. 10.0	)	
Convenience Fee* : Rs. 0.10 GST ( On Convenience Fee )	Rs. 0.00	*Non refundable. Indicative amounts only. Please check exact amount on bank page.
Choose a payment metho	1	
Credit Card		····
Debit Card	Card Type  VISA	Cara
	Card Number	
Net Banking	Name on Card	
	Name on Card	
	CVV Number	What is CVV number?
	Expiry Date Month	Year V
	Note: In the next stop you will be re-	lirected to your bank's website to verify yourself.
	Note. In the next step you will be red	inected to your bank's website to verify yoursen.
	Payl	wok
	Pay I	

# Fund Transfer to other T Wallet a/c

This feature enables citizen to transfer money to relatives, friends and known other citizens who are also registered with T Wallet.

⇒ Click on "Services" menu in the "Home" page. The following screen is displayed wherein various services are available.



⇒ Click on "Fund Transfer" icon. The following screen is displayed.

The Offic	<b>Digital Wallet of</b> angana State	Sti K. Chandia Honble Chie Government of	f Minister	Government of ITE & C Depa	Stil K. Taraka I Honble Minist Industries MA & U	ter for IT,		
HOME	LOAD MONEY	SERVICES	MINI STATEME	NT UPGRADE WALLET	INVITE FRIENDS	▲ <sup>●</sup> PROFILE	LOGOUT	
				T Wallet Balance :	Rs. 250.00			
			To T Wallet		F	Request Money		
Co-Branded	by Transaction Analysts	i (INDIA) Pvt. Ltd.						Help & FAQ's

⇒ Click on "To T Wallet" icon. The following page is displayed.

ON ASSURED THAN			109 . <u>601</u>	SUMULT OF TRUE	ĺ	. Wall	let
Telang	Wallet Digital Wallet of yana State	Shi K. Chandras Honble Chief Government of	f Minister Telangana	Government of ITE & C Depa	rtment	Critic K. Taraka Rama Rato Hon'ble Minister for IT, Industries MA & UD, NRI Affairs	
HOME	LOAD MONEY	SERVICES	MINI STATEM	IENT UPGRADE WALLET	INVITE FRIENDS	PROFILE LOGOU	Т
				T Wallet Balance :	Rs. 250.00		
	BACK				Rs. 250.00 Money		
	BACK Select Benef	ficiary					
	-						•
	Select Benef				Money		•
	Select Benef		y Click Here And S	Send	Money		•
	Select Benef	unt in Rs.		Send	Money		
	Select Benef Enter Amou Note : For A No of Availab	unt in Rs. Adding Beneficiary	imits : <mark>2</mark>	Send	Money		•

- 1. Once clicking on send money option it will ask for add beneficiary.
- 2. Clicking on the link user can add beneficiary.
- 3. Page will options with 3 options (IFSC, MMID and Wallet).

T Wallet Balance : Rs. 12.12   Add Beneficiary     *IFSC   @MMID   @WMID   @WMID <th>ME</th> <th>LOAD MONEY</th> <th>SERVICES</th> <th>MINI STATEMENT</th> <th>UPGRADE WALLET</th> <th>INVITE FRIENDS</th> <th>•••</th> <th>PROFILE</th> <th>LOGOUT</th>	ME	LOAD MONEY	SERVICES	MINI STATEMENT	UPGRADE WALLET	INVITE FRIENDS	•••	PROFILE	LOGOUT
WIRSC       OMMID       OWallet         Beneficiary Name       •         Select your Bank       •         Bank Account Number       •         Confirm Bank Account Number       •         IFSC Code       •         Enter Amount(Max Limit 1.00.000)       •				Т	Wallet Balance	: Rs. 12.12			
Beneficiary Name         Select your Bank         Bank Account Number         Confirm Bank Account Number         IFSC Code         Enter Amount(Max Limit 1.00.000)		£	T Wallet Balance : Rs. 12.12         Add Beneficiary         Image:						
Select your Bank  Bank Account Number  Confirm Bank Account Number  IFSC Code  Enter Amount(Max Limit 1.00.000)				*	SC OMMID	©wallet			
Bank Account Number Confirm Bank Account Number IFSC Code Enter Amount(Max Limit 1.00.000)		Beneficiary	Name						
Confirm Bank Account Number IFSC Code Enter Amount(Max Limit 1.00.000)		Select your B	ank						
IFSC Code Enter Amount(Max Limit 1.00.000)		Bank Accou	nt Number						
Enter Amount(Max Limit 1.00,000)		Confirm Bar	nk Account Numi	ber					
		IFSC Code							
Add Beneficiary		Enter Amou	nt/Max Limit 1,0	0.000)					
					Add Benefici	ary			







4. While clicking on IFSC option user can add beneficiary of any banks.

LOAD MONEY	SERVICES	MINI STATEMENT	UPGRADE WALLET	INVITE FRIENDS	••	PROFILE	LOGOUT	
		Т	Wallet Balance	e : Rs. 12.12				
ster.			Add I	Beneficiary				
		*	FSC ØMMID	Owallet				
Beneficiary	Name							
Select your B	Select your Bank *							
Bank Accou	nt Number							
Confirm Bar	nk Account Numi	ber						
IFSC Code								
Enter Amou	nt(Max Limit 1,0	0,000)						
			Add Benefic	dany				

5. User can select any bank and providing details user can add IFSC beneficiary.

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← → C O https://twa Select your Bank A P Mahesh Co-op. Urban Bank Ltd.	A		6	2 :
A P Manesh Co-op. Urban Bank Ltd.		GTZ INT	· · ·	· ·
Andhra Bank			3	
And a bank Axis Bank Limited		1- Ton	5	
Bank of Baroda			199	
The Official Digita Telangana S Bank of India		~~~~		
*Bank of Maharashtra				
Bassein Catholic Co-op. Bank Ltd.				
HOME LOA BNP Paribas				
Canara Bank				
Catholic Syrian Bank Ltd.				
Central Bank of India				
<sup>Ed</sup> Citi Bank N.A.				
City Union Bank Limited				
Corporation Bank Dena Bank				
Development Credit Bank Ltd				
HDFC Bank Limited				
ICICI Bank Limited	•			
Select your Bank				
Bank Account Number				
Confirm Bank Account Number				
IFSC Code				
Enter Amount(Max Limit 1,00,000)				
Add Beneficiary		1		
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			- 19	5:27
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6. Clicking on MMID user can add MMID beneficiary.

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← → C ③ https://twa A P Mahesh Co-op. Urban Bank Ltd.	7=7=78		
Allahabad bank			^
Axis Bank Limited		1	
Darks of Daranda			
The Official Digita Telangana S Bank of India			
*Bank of Maharashtra			
Bassein Catholic Co-op. Bank Ltd.			
HOME LOA BNP Paribas			
Canara Bank			
Catholic Syrian Bank Ltd.			
Central Bank of India			
<sup>82</sup> Citi Bank N.A.			
City Union Bank Limited	-		
Corporation Bank			
Dena Bank			
Development Credit Bank Ltd			
HDFC Bank Limited			
ICICI Bank Limited	-		
Select your Bank	*		
Enter Mobile Number			
Enter Confirm Mobile Number			
Enter MMID			
Enter Amount(Max Limit 1,00,000)			
Add Beneficiary			
			15:28
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7. Clicking on Wallet user can add wallet beneficiary.

OME LOAD MONEY SI	ERVICES MINI STATEMENT	UPGRADE WALLET	INVITE FRIENDS	PROFILE	LOGOUT
	Т	Wallet Balance	: Rs. 12.12		
ster.		Add Be	neficiary		
	01	SC ØMMID	♥Wallet		
ashok					
8801283833					
to					
		Add Beneficia	n,		

8. Click on yes, I do option to add beneficiary.

HEACTION ASSURE HINS & NOILOVEN	A STATE OF TELEVISION	. 2	Valler
🞽 uzma@transactionanaly: X 💁 T Wallet 🛛 X			0 - 0 ×
← → C ① https://twallet.telangana.gov.in/AddBeneficiary.aspx	Government of Telangana ITE & C Department	Stif K. Taraka Rama Rec Horble Minister for IT, Industries MA & UD, NRI Atfairs	6 * :
HOME LOAD MONEY SERVICES MINI STATEM	VENT UPGRADE WALLET INVITE FRIENDS T Wallet Balance : Rs. 12.12	¢ <sup>21.</sup> Profile logout	
_			
ashok	Are You Sure?		
8801283833	Do u want to Add Beneficiary ?		
Enter Confirm Mobile Number	No, Cancel Yes, Do it		
10			
	Add Beneficiary		
Co-Branded by Transaction Analysts (INDIA) Pvt. Ltd.			Help & FAQ's
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- 9. Select beneficiary from the dropdown and send money
- ⇒ Here the user can enter the neighbor mobile number, Amount to whom the user wants to send money and click on "SEND MONEY".
- $\Rightarrow$  Then it will show alert as follows.

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The Official	<b>Wallet</b> Digital Wallet of gana State	Stif K. Chandhash Honble Chief M Government of T	nskar Rao G(	overnment o ITE & C Dep		a Stil K. Taraka Honbie Mini Industries MA 8	ster for IT,			
HOME	LOAD MONEY	SERVICES	MINI STATEMENT	UPGRADE WALLET	INVITE FRIENDS		LOGOUT			
			1	Wallet Balance	: Rs. 12.12					
	BACK			Send	l Money					
	Select Benef	iciary								
	Select Benef	HENDER C								
	Palasani Ash	lok								
				SEND MONI	Y					
	Neterror		Tisk User And Colored	There is a second second						
	NOLE : FOR A	county beneficiary c	lick Here And Select	Type water						
	No of Availab	le Day Transfer Lim	its : 2							
	Available Day	Transfer Amount :	0							
· · · · · · · · · · · · · · · · · · ·	eb and Windows		0 🤶 🔚	ê 💿 🥒 🖡				/	\ 🖫 🔩 🗮	03-0





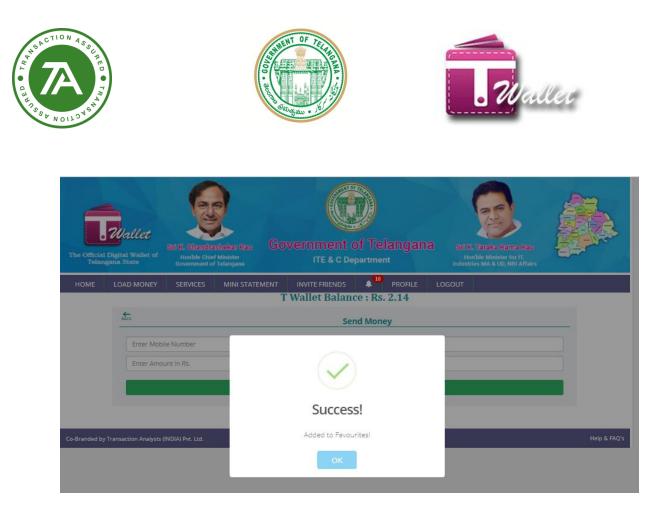


- Amount is debited from your wallet a/c and credited to the wallet a/c of mobile number provided.
- ⇒ The following "Success" message is displayed. If you would like to save this transaction as favorite, click on "Yes, Do it" button.

The Official	Wallet Digital Wallet of gath State	Est R. Ofenders souther / Felo Hothle Chief Maintee Government of Telangans	Government of Telangana ITE & C Department	SMIN- Taraka Rama Ras Horika Manate for YI Industries MA & UQ 1001 Atlant	
HOME	LOAD MONEY	SERVICES MINUSTATE	MENT INVITE FRIENDS 4 <sup>10</sup> PROFILE LI T Wallet Balance : Rs. 3.14	рерит	
	<u>t</u>		Send Money		
	81062095	и			
	3				
Co-Branded by	Transaction Analysts	UNDIA) Pvr. Ltd.	Are You Sure? Fund Transfer Rs. 1 To 8106209591 No, Cancel Yee, Do it		Help & FAQ's

The Official	Wallet 1 Digital Wallet of agains State	STIR-Chendretheker Peo Honble Chief Moister Government of Telangana	Government of Telangana ITE & C Department	SRI K. Taraka Rama Ras Horble Minister for IT, Industries MA & UD, NHI Affairs	
HOME	LOAD MONEY	SERVICES MINI STATE	MENT INVITE FRIENDS 4 <sup>10</sup> PROFILE LO T Wallet Balance : Rs. 2.14	DGOUT	
	<b>↓</b>		I wanet balance : KS. 2.14		
			Send Money		
	Enter Mot				
Co-Branded by	y Transaction Analysts	(INDIA) Pvr. Ltd.	Success! Add this transaction to Favourites? No, Cancel Yes, Doit		Help & FAQ'S

⇒ Once the transaction is added to favorites, the following "Success" message is displayed



# → Request Money:

1. After clicking on "Request Money" then the page is as below.

	Digital Wallet of gana State	Sri K. Chandra Hon'ble Chie Government o	f Minister	Vernment of ITE & C Depa		Sri K. Taraka I Hon'ble Minis Industries MA & U	ter for IT,	
HOME	LOAD MONEY	SERVICES	MINI STATEMENT	UPGRADE WALLET	INVITE FRIENDS		LOGOUT	
			Т	Wallet Balance :	Rs. 250.00			
	BACK			Reque	st Money			
	Mobile Nur	nber						
	Enter Amo							
				REQUEST MON	NEY			



2. Here the user can enter the neighbor mobile number, Amount to whom the user needs to receive money and click on "REQUEST MONEY".

3. Then it will show alert as follows.

The Official	Wallet Digital Wallet of agains State	SRI K. Shandra Horble Chief Government of		wernment of Telangana	Strik, Taraka Rama Hao Honble Minister for IT, Industries MA & UD, NBI Attairs	
HOME	LOAD MONEY	SERVICES	MINI STATEMENT		LOGOUT	
	4			Wallet Balance : Rs. 2.14 Request Money		
	810620959	91 (				
	1			() Are You Sure?		
Co-Branded by	y Transaction Analysts	(INDIA) Pvt: Ltd.		Request Money Rs. 1 From 8106209591 No, Cancel Yes, Do it		Help & FAQ's

- 4. If user clicks on "yes, Do it" then it will show alert as follow.
- 5. If user clicks on "No, cancel" then it will be in same page.

The Official Telan	Wallet Digital Wallet of gana State	Stil K. Chandra Honble Chie Government of		vernment o	of Telangan partment		Taraka Rama Rao nble Minister for IT, les MA & UD, NIE Affairs	
HOME	LOAD MONEY	SERVICES	MINI STATEMENT	INVITE FRIENDS	▲ <sup>10</sup> PROFILE Ce : RS. 2.14	LOGOUT		
	BACK				est Money			
	Enter Mobile Number Enter Amount in Rs.							
				Succes	5!			
Co-Branded by	/Transaction Analysts ()	NDIA) Pvt. Ltd.		Requested Money Su	ccessfully!		_	Help & FAQ's



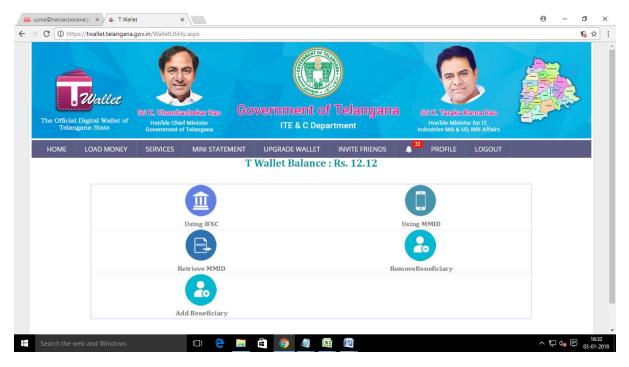




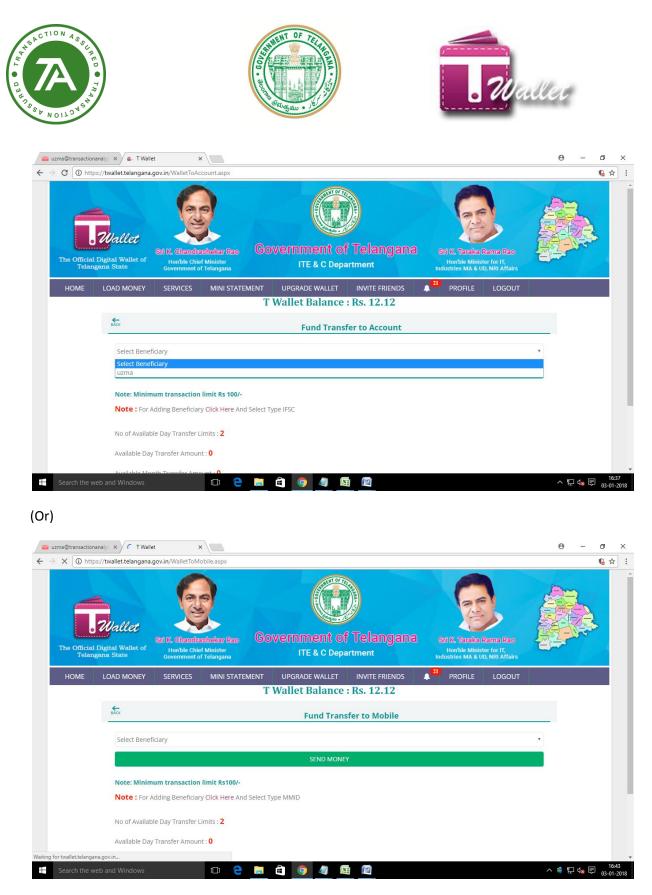
# Fund Transfer to Bank a/c through IMPS

This feature enables citizen to transfer money from his / her T Wallet a/c to any bank a/c through IMPS. There are two ways IMPS can be performed. One is using IFSC code and the other one is using MMID.

- ⇒ Click on "Services" menu in the "Home" page.
- ⇒ Click on "IMPS" icon in the "Services" page. The following screen is displayed.



- ⇒ Click on "Using IFSC" or "Using MMID" icon in the above screen. The corresponding screen is displayed as shown below.
- ⇒ If "Using IFSC", select your bank from the dropdown list, bank A/c Number, IFSC code, and amount.
- ⇒ If "Using MMID", enter mobile number registered with bank, bank generated MMID and the amount you need to send to your bank.
- $\Rightarrow$  Click on "Send Money".



 $\Rightarrow$  The following alert message is displayed.







- ⇒ Verify the details displayed in the alert message and click on "Send" button if you are satisfied with the details displayed.
- $\Rightarrow$  Amount is debited from your wallet and credited to your bank account.

The Official	Digital Wallet of gana State	Government o ITE & C Dep		SE IX. Taraka Rama Ras Horbét Minister Ia II. Induzolas MA & UD, Nili Athler	
HOME	LOAD MONEY SERVICES MINI STAT	EMENT INVITE FRIENDS		DGOUT	
	K.		and a manager		
	9963223338	$\bigcirc$			
	9229561	$\odot$			
	1	Mobile No: MMID:	9963223338 9229561		
		Amount: IMPS charges: GST	1 0.00 0.00 Ltd.		
Co-Branded by	Transaction Analysis (INDIA) Pvt: Ltd.	Net payable amount:	1 Send		Help & FAQ's

- $\Rightarrow$  An alert is displayed to add this transaction to favorites as shown below.
- ⇒ Click on "Yes, Do it" button to add to favorites so that this transaction can be repeated in future with different / same amount.

ACTION AS		State - State - State		Walle
The Official D Telanga			EUE TERMINETER OF T TERMINETER OF T Material State A UNIT HIM AFTERS GOUT	
	T V	Wallet Balance : Rs. 2.14 Fund Transfer to Mobile		
	Enter Mobile Number			
	Enter Mobile Number			
	Enter MMID Enter Amount in Rs.	Success! dd this transaction to Favourites? No, Cancel Yes, Dolt rt, Ltd.		

⇒ Once the transaction is added to favorites, the following "Success" message is displayed.

The Official Digital Walker of Telangana State	Construction of the second sec	Government of Telangar ITE & C Department	Id Mot K. Vitabia Rama Rap Horbie Minister for F, Industries MA & UD, NRI Affairs	
HOME LOAD MONEY	SERVICES MINI STATEN	IENT INVITE FRIENDS PROFILE T Wallet Balance : Rs. 2.14	LOGOUT	
Co-Branded by Transaction Analys	Retrie	Success! Your MMID IS : 8819751		Ητίρ & ΓΑΩ'ς

- ⇒ User can add beneficiary while clicking on add beneficiary option
- ⇒ below are the 3 types user can add beneficiry (IFSC,MMId adn wallet)

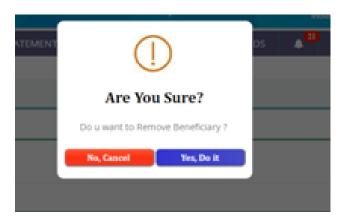


ci	Add Beneficiar	у	
@ IFSC	OMMID Owallet		
Beneficiary Name			
Select your Bank			•
Bank Account Number			
Confirm Bank Account Number			
IFSC Code			
Enter Amount(Max Limit 1,00,000)			
	Add Beneficiary		

⇒ User can remove beneficiary while clicking o remove beneficiary clicking on delete option.

U	DAD MONEY	SERVICES	MINI STATEMENT	UPGRADE WALLET	INVITE FRIENDS	••	PROFILE	LOGOUT
			Т	Wallet Balance	: Rs. 12.12			
	£			Remove	Beneficiary			
	Wallet							
	Palasani Ashok	i.						
	Wallet							10
	8801283833							
	IFSC							
	uzma							-
	Axis Bank Limi							10
	916010030465	618						
	UT1B0000373							

 $\Rightarrow$  It will ask do you want to remove beneficiary. Click on yes, i do.









⇒ Beneficiary removed successfully.

heka Bee Viel M	Government of Telangana	21
	Success!	
	Beneficiary Removed Successfully	-
	ОК	

### **Government Bills**

- ⇒ Click on "Services" menu in the "Home" page.
- ⇒ Click on "Govt. Bills" icon.

There are two types of bill payments - Electricity and Water Bill as shown in the below screen.









• Click on "Electricity" or "Water Bill" icon. The corresponding screen is displayed as shown below.

The Official Telan	Digital Wallet of gana State	Sri K. Chandra Hon'ble Chie Government o	f Minister	overnment of ITE & C Depa		Sri K. Taraka I Hon'ble Minist Industries MA & U	ter for IT,	
HOME	LOAD MONEY	SERVICES	MINI STATEMENT	UPGRADE WALLET	INVITE FRIENDS		LOGOUT	
			Т	Wallet Balance :	Rs. 250.00			
	BACK			Elec	tricity			
	Select Servic	e Provider						
	Enter the C	onsumer Numbe	r / Account Id					
	Note	: Please provide	exact billing amount f	or payment.				
	Enter Amo	unt in Rs.						
				Proceed to Pay	Bill			



ACTION ASSER			<b>.</b> Wa	llec
The Official Digital Wallet of Telangana State	Sife K. Chandrashokar Rao Honble Chief Minister Government of Telangan	Government of Telangana ITE & C Department	Stilk. Taraka Rama Rao Honble Minister for IT, Industries M & BU, RWI Affairs	
HOME LOAD MONEY	SERVICES MINI STATEN	IENT UPGRADE WALLET INVITE FRIENDS		
	SERVICES MINI STATEM	MENT UPGRADE WALLET INVITE FRIENDS T Wallet Balance : Rs. 250.00	PROFILE LOGOUT	
	SERVICES MINI STATEM		A PROFILE LOGOUT	
	SERVICES MINI STATEM	T Wallet Balance : Rs. 250.00	A PROFILE LOGOUT	
		T Wallet Balance : Rs. 250.00 HMWSSB Water Bill	A PROFILE LOGOUT	
€.c.s		T Wallet Balance : Rs. 250.00 HMWSSB Water Bill	PROFILE LOGOUT	
€.c.s		T Wallet Balance : Rs. 250.00 HMWSSB Water Bill ®Water Bill ©New Connection	PROFILE LOGOUT	
€.c.s		T Wallet Balance : Rs. 250.00 HMWSSB Water Bill ®Water Bill ©New Connection	PROFILE LOGOUT	

⇒ While clicking on new connection option below page will open user has to enter the file number and request for the new connection.

he Official	<b>Wallet</b> Digital Wallet of gana State	Sri K. Chandra Honble Chief Government of	Minister		of Telangana	Sri K. Taraka Honbie Minis Industries MA & L	ster for IT,	
номе	LOAD MONEY	SERVICES	MINI STATEMENT	UPGRADE WALL		▲ <sup>●</sup> PROFILE	LOGOUT	
			Т	Wallet Balan	ce : Rs. 250.00			
	BACK			HMV	SSB Water Bill			
			(	®Water Bill ●N	w Connection			
	Enter the F	ile Number						
				Request fo	r Details			
	Note:If payab	ole Amount is mor	e than Rs. <b>100000</b> ,Plea	ase visit nearest cash co	unter			







- For Electricity Bill payment, select service provider, Unique Service Number, amount and click on "Proceed to Pay Bill" button as shown in the above electricity screen.
- For Water Bill payment, enter the CAN number and click on "Request for Bill" button.
- Bill details are displayed as shown below.

		T	Wallet Balanc	a : De 12 12			
			wanet balanc	e i NSi 14:14			
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10			8	ectricity			
SPOCL - Telar	66563						
prove - rear	- Qui a						
_							
101844881	d						
	1						
Note	: Please Enter t	he Unique Service Num	ber as printed on the l	Bill along with spaces(if	any).		
for h	au Aussian (Clic	k on the following link)	Cick Ma				
POT A	ny Queries (clic	k on the following link)	Click Me				
			Request Bill A	mount			
			inclucit on th				
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		6			6		
		6			6		
			Government			ka Rama Rao	
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The Official Dig Telangan	gital Wallet of a State COAD MONEY	Hunkle chief beleiter SERVICES MINI STATEM Customer Account Customer Account Customer Account Customer Account Customer Aus Address Mobile Numb Email addres Category Pipe Size In Amount Transaction Chi 657 Net: Payable Am	ITE & C De INVITE REINDS T Wallet Balance HMWS Number me 5 er 5 s m Mumount s s s s s s s s s s s s s s s s s s s	PROFILE         LOC           ce : Rs. 2.14         58           SB Water Bill         6162379           LUTHA         211-128.HOUSING BOARD COLOR           DM         15           15         1564.11           0.00         0.00	Honhibit Studiostics M/ sources M	linister for IT, à UE, NRI Affairs	

• Alert message is displayed for confirmation as shown below.





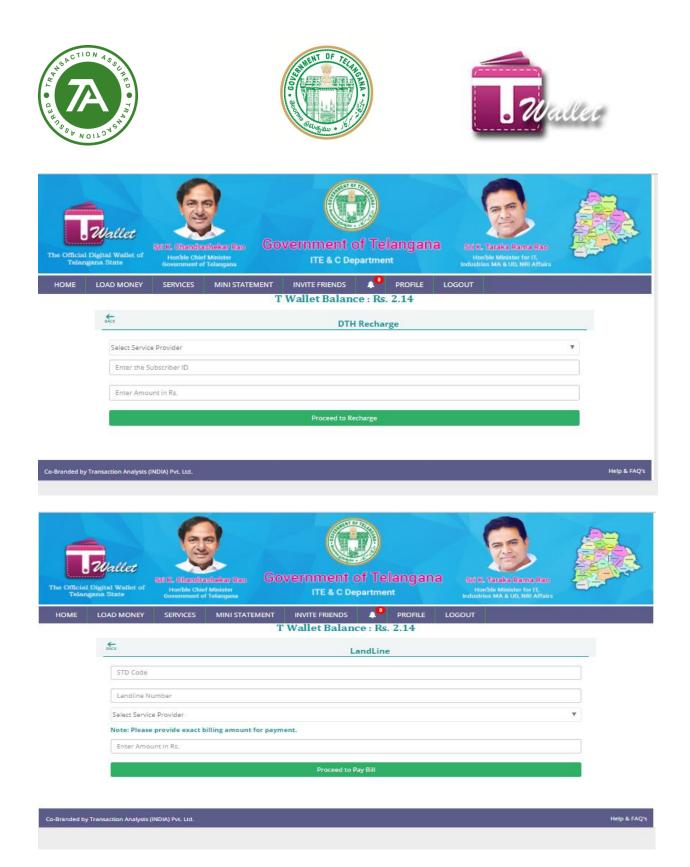


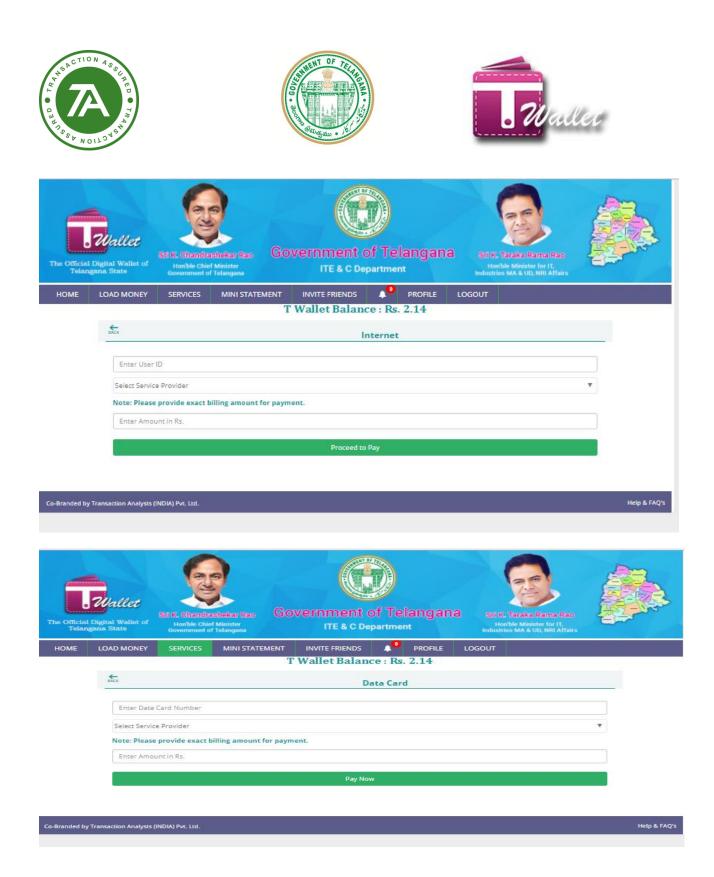
• Click on "Yes", money is debited from your wallet account and credited to the service provider such as TSSPDCL or TSNPDCL or HMWSSB.

# **Non-Government Bills:**

Bills such as DTH, Landline, Internet, etc. are grouped under Non-government Bills. User can select the required icon and pay the corresponding bill. For each of these bills, corresponding screen shots are also shown below.







### Recharge

- $\Rightarrow$  Click on recharge Icon. The following screen is displayed.
- $\Rightarrow$  Select prepaid or post-paid option.



 $\Rightarrow$  Enter mobile number, select service provider and amount to be recharged.

	nalys × a. T Wallet × ://twallet.telangana.gov.in/DTHPage.aspx		0 – 0 6 5
The Official	Wallet Digital Wallet of Digital Wallet of Big State	lister ITE & C Department Hon'ble Minister for	rit,
HOME	LOAD MONEY SERVICES	INI STATEMENT UPGRADE WALLET INVITE FRIENDS 1 <sup>21</sup> PROFILE LO T Wallet Balance : Rs. 12.12	OGOUT
	₩CX	DTH Recharge	
	Select Service Provider		v
	Enter the Subscriber ID		
	Browse Plans		
	Enter Amount in Rs.		
		Proceed to Recharge	
Search the w	b and Windows	D 🔁 🛤 🏟 🧔 🧔 📾	~ 臣 4 <sub>8</sub> ♥ 03-0

Selecting service provider user can choose brows plans while clicking on brows plan button.

	Wallet I Digital Wallet of Agana State	irl K. Chandra Hon'ble Chie Government of	Ministe		overnmen	t of Telangana Department	B Stil K. Taraka I Horble Minist Industries MA & U	ter for IT,		4
HOME	LOAD MONEY	SERVICES	MIN	STATEMENT	UPGRADE WAL	LET INVITE FRIENDS	▲ <sup>21</sup> PROFILE	LOGOUT		
				1	f Wallet Bala	nce : Rs. 12.12				
	BACK					Browse Plans				
						Browse Plans				
	Browse Pla	ins of Dish T	/ DTH							
	Pla	nNames		Talktime	Validity	Descr	iption	Amount	]	
	All sports	Pack (ROI)	-	0	1 Month	Get 387 + Channels & serv	ices	330	1	
	Bharat P	ack (ROI)		0	3 Months	Get 387 + Channels & serv	ices & 10% discount	891	1	
	Maxi Sport	s Pack (ROI)		0	6 Months	Get 387 + Channels & serv	ices & 10% discount	1782	1	
	New South 1	Fitanium Pack		0	12 Months	Get 387 + Channels & serv	rices & 20% discount	3168	1	
	New Titaniu	m Pack (ROI)							_	
	South All :	sports Pack								
	South Family	y Sports Pack								
	South .	Joy Pack								







### **Mini Statement**

⇒ Click on the "MINI STATEMENT" menu. It displays all transactions details as shown below.

Hallet al Wallet of State Base State	ngana Sti K. Taraka Kama Kas Headati MA & UD, NHI Affairs
AD MONEY SERVICES MINI STATEMENT INVITE FRIENDS A TWALLET BALANCE : Rs. 2	PROFILE LOGOUT
Statement	
E D	
Success!	Debit
IMPS to Mobile:9963223338, MMID:9229561, #Ref No: 718414362809	- Rs 1
Order ID : 7184525560091702	
2017-07-03 14:37:49 Success!	Report Issue Credit
Fund Transfer from chinnu (8106209591)	+ Rs 2
Order ID : 20171841135140830001	
2017-07-03 11:35:14	Report Issue
Success!	- Rs 1
Pund Transfer to chinnu (8106209591) Order ID : 7182585680091702	- Rs 1
2017-07-01 16:16:07	Report Issue
Success!	Debit
Tata Docomo CDMA Prepaid Recharge - 9036109184	- Rs 10
Order ID : 7176415910091702234 2017-06-25 11:33:21	Report Issue
Success!	Debit
Tata Docomo GSM Talktime Prepaid Recharge - 9036109184	- Rs 10
Order ID : 7176415910091702234	
2017-06-25 11:33:21	Report Issue
Success! Load money to wallet	Credit + Rs 10
Order ID : 717613790091702857	10110
2017-06-25 00:25:02	Report Issue
Success!	Debit
Fund Transfer to chinnu (8106209591) Order ID : 7175557870091702	- Rs 1
2017-06-24 15:29:48	Report Issue
Failed	Credit
Load Money to Wallet	+ Rs 10
Order ID: 7175544320091702 2017-06-24 15:07:12	Report Issue
Success!	Debit
Payment - 9036409184	- Rs 20
Order ID : 7174713470091702541	
2017-06-23 19:49:14	Report Issue
Success! Payment - 9036109184	Debit - Rs 10
Grder ID : 7174624440091702452	- 10 10
2017-06-23 17:20:51	Report Issue
Failed	Credit
Load Money to Wallet Order ID : 7174624140091702280	+ Rs 10
2017-06-23 17:20:19	Report Issue



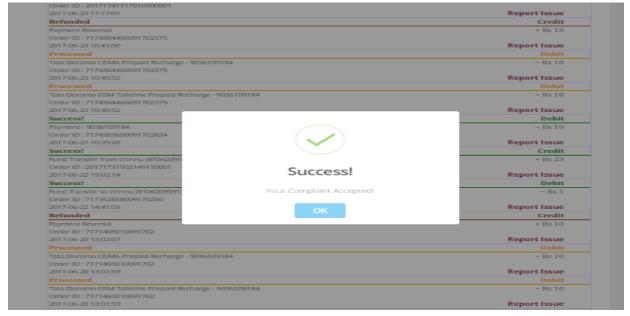




⇒ If any transaction status is other than "Success", then user has an option to log a complaint by clicking on "Report Issue" as shown below:

2017-06-23 10:40:52		Report Issue
Order ID : 7174384460091702575		
2017-06-23 10:40:52		Report Issue
Success!	$\odot$	Debit
Payment - 9036109184		– Rs 10
Order ID : 7174383600091702824		
2017-06-23 10:39:28	Report Issue?	Report Issue
Success!		Credit
	Order ID: 20171731502149130001	+ Rs 23
Order ID : 20171731502149130001		
2017-06-22 15:02:14	ghfeilhhe	Report Issue
Success!		Debit
		- Rs 1
Order ID : 717352858009170250		
2017-06-22 14:41:03	No, Cancel Confirm	Report Issue
Refunded	No, Cancer Continu	Credit
		+ Rs 10
Order ID : 7171469210091702		
2017-06-20 13:02:07		Report Issue
	184	
Order ID : 7171469210091702		
2017-06-20 13:01:59		Report Issue

- $\Rightarrow$  Enter the issue related to transaction and click on "Confirm" button.
- $\Rightarrow$  Complaint gets logged and "Success" message is displayed as shown below.









## **TPIN:**

Click on link of TPIN then it will show you as below. It displays all transactions details as shown.

The Officia	Wallet 1 Digital Wallet of agana State	Stilk. Bhandra Honble Chie Government of	f Minister	Sovernment of Telangana ITE & C Department	SECK-Tacks Rama Rao Horible Minister for IT Industries MA & UD, NRI Affairs	
HOME	LOAD MONEY	SERVICES	MINI STATEMEN	NT INVITE FRIENDS A <sup>2</sup> PROFILE L T Wallet Balance : Rs. 2.14	OGOUT	
				TPIN Utility		
			Disable TPIN	s 🚺		
			Change TPIN	a		
			Forgot TPIN			
Co-Branded bj	y Transaction Analysts	(INDIA) Pvt. Ltd.				Help & FAQ's

- $\Rightarrow$  If you don't want to set TPIN just disable it.
- ⇒ If you want to change TPIN clink on change TPIN enter your old TPIN, new TPIN Reenter New TPIN, And security question, answer and click on change TPIN it will show as below.

The Official Dig Telangan	Wallet Wallet of Herbit of Lebanger Vac. Herbit Cold Methods of Lebanger Vac. Herbit Cold Methods of Lebangers	Set 6. Statistice Format Mater Handble Market For ff. Bulgelse Mark 200, PM Affars	
HOME L	LOAD MONEY SERVICES MINI STATEMENT INVITE FRIENDS A <sup>2</sup> PROFILE L T Wallet Balance : Rs, 2,14	DGOUT	
	i water balance : Ks. 2.14		
	Confirm New TPIN		
	Choose Security Question		*
	Enter Answer (Max 50 char) Success!		
	TPIN Change Successfully		
	ok		
Co-Branded by Tran	ansaction Analysis (NDIA) Pvr. Ltd.		Help & FAQ's



 $\Rightarrow$  If you forgot your TPIN then it will show as below.

The Official Telan	Wallet Digital Walket of Igana State	Sti K. Chandra Honbie Chief Government of	Minister	vernment o				A Taraka Rama Rao wibe Minister for IT, ies MA & UD, NRI Affairs		
HOME	LOAD MONEY	SERVICES	MINI STATEMENT	INVITE FRIENDS	2 • • Bs	PROFILE	LOGOUT			
	BACK			Forgot TP						
		urity Question ver.(Max 50 char)							•	
				Forgot TPIN.(Ma	x 50 char)	3				
-Branded by	r Transaction Analysts (	INDIA) Pvt. Ltd.								Help & FA

⇒ Enter your security question and answer then click on forgot TPIN. Then it will redirect to change TPIN page as above.

# Logout:

• Click on logout then it will as confirmation as below:

The Official Digital Walter of Talangean State	Image: State Construction Factor     Image	
HOME LOAD MONEY	SERVICES MINI STATEMENT INVITE FRIENDS 4 <sup>2</sup> PROFILE LOGOUT	
	Select Language / బాషను ఎందుకోండి / زبان سنسر کرد (English	
	Welcome to T Wallet InduPriya	
	Email Id Account Number IPSC Code Do you want to legou? Do you want to legou? Not De you want to legou?	
	First         InduFriya           Axdhaar Number         2.14	
	Last Login Date and Time 2017-07-03 16:31:56.070	
Co-Branded by Transaction Analysits (II	NDIA) Pvt. Ltd Help & FAQ	-

• If we click on Yes, Do it then it will redirect to login Page.